

# COVID-19 updates

## Assetlink COVID-19 Response

To our people, clients and the wider community,

The spread of COVID-19 (Coronavirus) is affecting each of us. Your safety and that of the wider community is our utmost priority, and as your trusted partner our position during this time remains as it has always been: Safety is Not Negotiable.

I wanted to personally get in touch to assure you that we are working tirelessly in response to this pandemic to ensure your safety. Now more than ever we want to communicate our preparedness, our actions and our commitment to support our team, our clients, and their customers, passengers, tenants, guests, and the communities we service.

Amid all the uncertainty, Assetlink will remain proactive in our response to deliver business continuity.

### **Our Offices**

We have taken the decision to allow all our people, across Australia and New Zealand, where practical, to work remotely effective from Tuesday 17 March 2020, for an indefinite period.

We have not come to this decision lightly but believe it to be an essential move in doing our part to **flatten the curve** and **reduce the spread** of the virus in our communities.

In line with governmental social-distancing advice, we have also requested that our teams minimise physical contact and maintain a safe distance from each other.

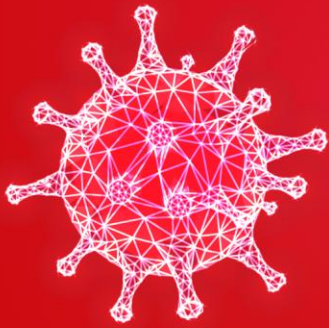
At this time, we have decided to suspend all non-essential domestic and international travel for all our people across our Australian and New Zealand teams. We will review this measure every 48 hours as the events surrounding coronavirus continue to unfold.

### **Your Assets**

Our front line, service and operational management teams, and support functions will continue to deliver the exceptional service that you have come to know and expect of Assetlink. To this end, we want to reassure you that we are proactively adapting our service delivery to ensure that we all meet the needs of this emergency and emerge stronger.

We will continue to review our position based on the Government's advice and as necessary, will advise you of any changes.

We understand that each of you are undertaking your own internal responses against the challenges faced by your businesses, and we want to reassure you that we are ready and able to provide any assistance as required.



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## **Looking Ahead**

There is no denying that we are living through a challenging time. In the coming weeks, Assetlink will be exploring new ways to further ensure the safety and wellbeing of our communities. You can keep up to date with our developments [here](#).

We can all help to slow the spread of the virus in our own way, by maintaining good hygiene, closely monitoring our health, and practicing social distancing, we can protect against infection and prevent the virus spreading.

At Assetlink, our mission has always been to provide Service with Heart, without compromising on safety or quality. We are committed to demonstrating the Assetlink Way during this trying time.

Thank you for your support as we navigate this uncharted territory together.

Be safe,

**Aurora Fonte**

Managing Director, Assetlink